

## Terms & conditions

This Acceptable Use Policy specifies certain actions prohibited by Web Technologies S.A. for users of the Web Technologies S.A. Network. Web Technologies S.A. reserves the right to modify this Policy at any time to stay in compliance with any laws, regulations and security requirements. By using Web Technologies S.A. services, any customer, employee or third party unconditionally accepts the terms of this policy.

### ILLEGAL USE

The Web Technologies S.A. Network may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation coming to or from any unauthorized network or system is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property rights used without proper authorization; government and military data protected by law and national security; university and academic data protected by public policy; and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws. Any violation of the above which compromises the integrity of the Web Technologies S.A. Network or any other network is strictly prohibited.

### SYSTEM AND NETWORK SECURITY

Violations of system or network security are prohibited, and may result in criminal and civil liability. Web Technologies S.A. will investigate incidents involving such violations and may involve and cooperate with law enforcement authorities if a criminal violation is suspected. Examples of unlawful acts, system, or network security violations include, without limitation, the following:

- Unauthorized access to or use of data, systems or networks, including any attempt to probe, damage, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network.
- Unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network. Interference with service to any user, host or network including, without limitation, mailbombing, flooding, deliberate attempts to overload a system and broadcast attacks.
- Unauthorized access to any data, system, or network from an unauthorized system or network for any purpose which is not lawful or which is intended to do harm.
- Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting. Electronic forging of any kind to include but not limited to IP addresses, domains, business names, etc.

### EMAIL

Sending unsolicited mail messages, including, without limitation, commercial advertising and informational announcements, is explicitly prohibited. A user shall not use another site's mail server to relay mail without the express permission of the site owner.

### USENET

Posting the same or similar message to one or more newsgroups (excessive cross-posting or multiple-posting, also known as "SPAM") is expressly prohibited.

### INDIRECT OR ATTEMPTED VIOLATIONS OF THE POLICY, AND ACTUAL OR ATTEMPTED VIOLATIONS BY A THIRD PARTY ON BEHALF OF A WEB TECHNOLOGIES CUSTOMER OR A CUSTOMER'S END USER, SHALL BE CONSIDERED VIOLATIONS OF THE POLICY BY SUCH CUSTOMER OR END USER.

For Example:

If you are hosting a bulk email site on Web Technologies S.A. servers and you use another ISP to SPAM from in order to reference your Web Technologies S.A. site by IP address or domain name, you are violating Web Technologies S.A. policy and possibly the law.

If you have been granted telnet access to Web Technologies S.A. servers, multiple telnet log-ons are strictly prohibited and you must come from a valid IP address. Forgery is against the law. Any type of denial of service attack from valid or invalid addresses is a violation of Web Technologies S.A. security policy and against the law.

If you have been granted password privileges for FTP or telnet, sharing your password with an unauthorized user or third party is strictly prohibited.

Complaints regarding illegal Use or System or Network Security issues should be sent to [abuse@web.lu](mailto:abuse@web.lu)

Complaints regarding email abuse should be sent to [abuse@web.lu](mailto:abuse@web.lu)

Complaints regarding USENET abuse or SPAM should be sent to [abuse@web.lu](mailto:abuse@web.lu)

Web Technologies S.A. will also not tolerate any adult material or spamming and both infringements shall result in immediate termination and removal of the site and/or virtual server without a refund. Web Technologies prides itself as a responsible member of the Internet community and is committed to protecting the data of and providing quality service to all our customers all of the time.

### INVOICING

Please note that money is not refundable once you have signed up for the 1st year.

All other invoices which are not disputed within 8 working days are being accepted by the customer and those invoices need to get paid within the said time-frame.

If you want to cancel your account within Web Technologies S.A. you need to confirm it at least one month before the expiration date of your service and by postal way. Cancellations via phone calls are not accepted.

All invoices need to get paid within the said timeframe indicated on the invoice (within 8 working days). Additional administrative fees of 75 Euros will be applied once the invoice has not been paid within 60 working days.

### INTERACTION WITH THE STAFF

Any threat, vulgar language or harassment directed at any staff member through phone or email may result in immediate termination of an account. Any violation of this policy by any employee, contractor or third party programmer should be reported immediately.